

Certification & Inspection Division<sup>1</sup>, which shares ITCF S.p.A. values, mission and governance policy, agrees formally, with this Quality Policy, to provide all the resources necessary to ensure assessment and certification services:

- impartial and in absence of conflicts of interest
- which give prompt response to Customer's needs in terms of actions against any highlighting, claim or appeal

by employing personnel qualified, responsible, competent and highly aware of the commitments undertaken with the signing of the code of ethics and confidentiality.

**ITACERTIFER S.p.A. and D\_C&I Management, in its specificity, is committed for achieving the goal to promote market confidence in Certification, giving great importance to maintaining and implementing its credibility towards verified Organizations, the Community, Consumers and its Market:**

- as a Certification Body of Products for the conformity, or suitability, for use of interoperability constituents as well as "CE" verification of compliance of rail subsystems and products for the recreational marine industry;
- as an Independent Safety Assessor (ISA) with the task to assess:
  - compliance for a product/application or for a rail interoperability constituent with type approval relating to applicable safety requirements and suitability for use and/or to set up the type approval procedure;
  - safety of the Rail Combined Transport and the Risk Assessment Method for Rail Safety;
- as a Certification Body: a) for the issue, renewal and validation of safety certificates for pleasure craft (from 2,5 to 24 meters) and other services provided for recreational boating as expected by national legislation EC Directive 94/25 EC, as amended; b) for product certification of components and transport equipment used to move people and goods; product certification of components and systems in the field of electrical power production;
- as a Project Verifier for validation (Legislative Decree 163/2006 and Presidential Decree 207/2010)

**and, in general:**

- as Independent Third Party in respect of all the constraints to impartiality to which an Accredited and Notified Body is submitted.

In this context, it is a duty of all Human Resources involved to commit themselves to achieving these goals and to contributing, through active participation based on remarks and suggestions, in order to ensure that:

- ITCF D\_C & I constantly improves the services offered and its performance;
- all Staff pays constant attention to the detection and assessment of potential risks, that may threaten the preservation of objectivity, the absence of bias and conflicts of interest;
- the qualification of its own Staff is maintained over time, through systematic monitoring and continuous training as well as a constant updating of work material used.

This document, shared with all Staff & Collaborators, represents the general framework useful to define guidelines and results to be pursued and the necessary resources, within quantified, measurable and consistent objectives, for which All are called to contribute the commitment to a tangible and constant improvement.

ITCF Chief Executive Officer  
Carmine Zappacosta

---

<sup>1</sup> For convenience, ITCF S.p.A.'s Certification & Inspection Division is also referred to as "D\_C&I".