

Governance at two levels (S.p.A. and Business Units), allows ITALCERTIFER S.p.A.¹, assisted by the Board of Directors and the supervision of the Committee for the Safeguarding of Impartiality² maintaining a guarantee of independence of the individual Divisions management, while maintaining the unity of the corporate structure.

This Governance system, is aimed at ensuring the accredited Divisions (Certification & Inspection and Test Laboratory) the maintaining of the distinctive features of individual activities, which, with their specificity, as a basic requisite independence and impartiality,

The ITCF S.p.A. CEO, based on the guidelines given by BoD and CSI, establishes this Governance policy for the Certification & inspection Division to pursuit the following general objectives:

- ✓ promote a corporate image of reliability, honesty, impartiality and independence in all activities carried out;
- ✓ equity, without discrimination, in respect of its staff and collaborators, or conditions related to the size of its customers or, in general, to its target market, associations or groups they belong to;
- ✓ prevention of illegal conduct, or otherwise irresponsible, by whom (in Personnel or Collaborators) Staff lends his professionalism in the name of ITCF and is claiming respect: of laws and regulations, intellectual property and privacy of its customers.

The Management of ITCF SpA (BoD and CEO) is also deeply convinced that the application of rules and principles of complete impartiality and impartiality is the indispensable condition for the credibility of their work and of the certifications issued.

Therefore, the activity of ITCF Divisions, engaged in the issuing of Certificates and Certificates of Compliance,

MUST

inspire the most scrupulous respect of the rules governing these activities, regulations and documents issued by the international standard setting bodies and national rules of the countries in which it operates ITCF SpA, internal regulations, good technical and administrative practices and principles and rules expressed in the declaration of Commitment and impartiality, and

IN NO CASE

ITCF SpA's interest can justify a conduct of the business or its Employees (or Collaborators) does not comply with rules mentioned above.

This document, shared with all Staff and Collaborators, represents the general framework useful to define directions to chase, results to achieve and the necessary resources, within quantified, measurable and consistent, to which All are called to contribute with the commitment of a tangible and constant improvement.

The Chief Executive Office
Carminè Zappacosta

¹ ITALCERTIFER S.p.A. is hereafter referred to by the acronym ITCF S.p.A. for convenience

² Board of Directors and Committee for the Safeguarding of Impartiality are hereafter referred to by the acronyms BoD and CSI for convenience