

The Certification & Inspection Division, sharing ITCF S.p.A.'s values, mission and Governance policy, functions as:

- Inspection Body of Type A according to UNI CEI EN ISO/IEC 17020
- Certification Body for Products/Services according to UNI CEI EN ISO/IEC 17065
- DE.BO. (Designated Body) on the basis of ANSF (“Agenzia Nazionale per la Sicurezza delle Ferrovie”, namely “Italian Agency for Rail Safety”) decree for the subsystems of conventional and high speed rail systems listed below:
 - Infrastructure
 - Energy
 - Trackside Control - Command and Signaling
 - On-Board Control - Command and Signaling
 - Rolling Stock
 - Operation and Traffic Management
 - Maintenance

and for the following sectors:

- Combined Transportation
- Common Safety Methods
- NO.BO. (Notified Body), qualified to carry out conformity assessment procedures, or suitability for use of interoperability constituents with regards to the subsystems referred to in Annex IV, as well as the EC verification procedure referred to in Annex VI of legislative decree 191/2010 with regards to the subsystems referred to in Annex II of the decree itself, as amended by the decree of 22nd July 2011

in a worldwide, complex and very competitive market, where its main aim is to be deemed an “influential voice” for its capability to supply assessment and certification services acknowledged for impartiality, absence of conflicts of interest, responsibility, competence, consistency, confidentiality, as well as for a fast and satisfying answer to Customers’ needs, remarks or potential complaints/appeals.

In this context, the commitment to impartiality, independence and fairness must guide the behavior of all the persons, Employees as well as Contractors, working for the Certification & Inspection Division as well as of all ITCF S.p.A. personnel.

Therefore, the Management, as well as all Employees and Contractors, commit themselves:

- to not accept any personal advantage, even indirectly, from opportunities that might arise while performing their tasks
- to manage at their personal best all of the activities they are in charge of, that are connected to the achievement of the company’s mission
- to pay the maximum attention possible, in order not to be, or not to appear, in conflict of interest with such activities
- to keep an impartial attitude while dealing with Customers and Third Parties, in order to avoid either making decisions or carrying out activities in situations of conflict (or situations that might even just appear as such) between their own personal and familiar interests and the Company’s interests
- to avoid any action that might be in contrast with the independent performance of the activities of various ITCF Divisions, thus endangering the correct fulfillment of each Division’s tasks, or that might damage ITCF S.p.A.’s interests, reputation and image as well as the reliability of the certification and inspection processes

- to not use for their advantage, nor to disclose to third parties, news and information gained while carrying out their duties
- to not perform activities that are incompatible with their professional tasks and duties, even during non-working hours, to refrain from performing activities in case of personal bonds and/or any kind of personal interests with ITCF's contacts, referring such relevant decisions to the ITCF Chief Executive Officer
- to pro-actively communicate any appointment and position accepted in any other organization.

Finally, all personnel are aware of the activity carried out by a dedicated surveillance authority called "Comitato per la Salvaguardia dell'Imparzialità" (CSI – namely "Impartiality Committee"), composed of external members appointed by well-known Bodies and Organizations representing parties involved in the Certification & Inspection Division.

The CSI, as specified in a dedicated procedure (PRO/15), is in charge of:

- monitoring that the guarantee of independence of the Certification & Inspection Division, and, among them, ITCF S.p.A.'s Divisions, as well as all professionals performing conformity assessment is respected by any other Organization (or Person) that might be interested in the outcomes of conformity assessment,
- monitoring updates of political orientations and the functioning of internal control systems, monitoring assessments of adequacy and ensuring effective functioning

and the Management, as well as Employees and Contractors, commit themselves to respect the relevant decisions.

The Director of the Certification & Inspection Division

Signed Carlo Carganico